



VG & SG Series Limit Initialise Guide

Step One (Preparing your machine):

Please turn off your machine at the front only and remove all media and media clamps.

You will need to open your front and right-hand panels, then activate the door sensors, this will allow you to carry out the procedure with the doors open.

To activate the door sensors, you will need to very carefully place a swab (or a bit of tissue) into the sensor to push it down. These will need to be placed both on the main and right-hand cover.

The sensors will be located just under the door panels once they're open. See below the images of the locations circled in **RED**.



Step Two (Activating initialisation mode):

To Activate initialisation mode, you will need to hold:

Left, Up and Right arrow buttons, then click the Power button and release these once done.

After the screen displays Limit Initialize Menu it will say "Now Processing..." then change to "Setting up the limit".



Step Three (Setting up the Limit):

When the screen displays "Setting up the Limit" you will need to ensure your heads are completely locked. If you haven't already, remove the right-hand cover and make certain the heads are locked.

Lightly push the head left to see if it will lock; If the head is locked, press enter to move onto the next step, if not, you will need to move the head away from the right-hand side, then move it back to the right until it locks. You will hear a click sound once its locked in to position, this will need to be moved very slowly, if you move the head too far right it will unlock again. (this may take a few attempts).

Press enter when both heads are connected and locked into position.

Step Four (Setting up cutter down position):

After you have pressed Enter on the previous step, you should see the two heads separate from each other. If the heads have NOT separated, please repeat Step Three and try again.

Once the heads have separated, move the cut carriage (the smaller carriage) all the way to left-hand side of the machine until it can't move. When this is done, click Enter.



Step Five (Initialisation complete):

Once you have clicked Enter on Step Four, the cut carriage will start to move back to the right-hand side of the machine, it will then re-attach itself back to the main head carriage.

On the screen you will see "Initialization Complete".



This is now the end of the procedure and you can now turn your machine back on as normal.

If you are still receiving this error message repeat this initialisation.

If the Error code continues to show or if you have a different error, please contact the Roland Care team.